

Interreg



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Greece – Italy

Programme Output & Result Indicators Guide

Cross-Border-Cooperation Programme
Interreg VI-A 'Greece-Italy 2021-2027'
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Introduction

This document presents the indicators' methodology for Interreg VI-A Greece-Italy 2021-2027 Programme (hereinafter GR-IT Programme) providing definitions and Programme specifications of the output and result indicators used in the Programme. The definitions and numbering are based on the European Commission's staff working document "Performance, monitoring and evaluation of the European Regional Development Fund, the Cohesion Fund and the Just Transition Fund in 2021-2027" (SWD(2021) 198 final).

The performance framework of the Interreg GR-IT Programme intervention logic consists of:

- a) Output indicators linked to specific objectives, measuring the specific deliverables of the interventions;
- b) Result indicators linked to specific objectives, measuring the effects of the interventions supported with reference to the direct addressees, population targeted or users; thus, focusing on outcomes / intended change for beneficiaries.
- c) Milestones to be achieved by the end of the year 2024 for output indicators; and
- d) Targets to be achieved by the end of the year 2029 for output and result indicators.

At the application stage, each project needs to select the relevant indicators (output and related result indicators) and include a realistic quantification of its targets in the application form. During the implementation of the project, the progress and final achievement of these targets have to be reported through periodic activity progress reports. It is therefore of outmost importance for applicants and beneficiaries to understand the meaning of indicators and how their achievement shall be counted.

The progress and achievement of the indicators is collected at project level during reporting and monitored by the Managing Authority (MA) / Joint Secretariat (JS). The MA/JS reports these aggregated data twice a year (by 31 January and by 31 July) to the EC.

Overview of the Indicators system

In the frame of the Interreg GR-IT Programme intervention logic, the Programme output indicators are linked to the Programme result indicators, as depicted at the table below (table 1):

Outputs	Common Output Indicators		Common Result Indicators
Solutions	RCO 116 - Jointly developed solutions	⇒	RCR 104 - Solutions taken up or up-scaled by organisations
Participants	RCO 82 - Participants in joint actions promoting gender equality, equal opportunities and social inclusion (used together with RCO84 and/or RCO116)		
Strategies, action plans	RCO 83 - Strategies and action plans jointly developed		
Pilot actions	RCO 84 - Pilot actions developed jointly and implemented in projects		

Outputs	Common Output Indicators		Common Result Indicators
Sites	RCO 77 - Number of cultural and tourism sites supported	⇒	RCR 77 - Visitors of cultural and tourism sites supported
Pilot actions	RCO 84 - Pilot actions developed jointly and implemented in projects	⇒	RCR 72 - Annual users of new modernised e-healthcare services

Table 1 – The GR-IT Indicators System

Applied Output and Result Indicators

The output and result indicators are applied per Specific Objective as listed below (table 2).

<p>SO1.1, SO1.2, SO1.3:</p> <p><u>OUTPUT INDICATORS</u></p> <ul style="list-style-type: none"> • RCO 116 - Jointly developed solutions • RCO 84 - Pilot actions developed jointly and implemented in projects <p><u>RESULT INDICATORS</u></p> <ul style="list-style-type: none"> • RCR 104 - Solutions taken up or up-scaled by organisations.
<p>SO2.4, SO2.6, SO2.7, ISO1.1, ISO1.4:</p> <p><u>OUTPUT INDICATORS</u></p> <ul style="list-style-type: none"> • RCO116 - Jointly developed solutions • RCO 83 - Strategies and action plans jointly developed <p><u>RESULT INDICATORS</u></p> <ul style="list-style-type: none"> • RCR 104 - Solutions taken up or up-scaled by organisations
<p>SO4.2:</p> <p><u>OUTPUT INDICATORS</u></p> <ul style="list-style-type: none"> • RCO116 - Jointly developed solutions • RCO 82- Participants in joint actions promoting gender equality, equal opportunities and social inclusion • RCO 84 - Pilot actions developed jointly and implemented in projects <p><u>RESULT INDICATORS</u></p> <ul style="list-style-type: none"> • RCR 104 - Solutions taken up or up-scaled by organisations.
<p>SO4.5:</p> <p><u>OUTPUT INDICATORS</u></p> <ul style="list-style-type: none"> • RCO116 - Jointly developed solutions • RCO 84 - Pilot actions developed jointly and implemented in projects <p><u>RESULT INDICATORS</u></p> <ul style="list-style-type: none"> • RCR 104 - Solutions taken up or up-scaled by organisations • RCR 72 - Annual users of new modernised e-healthcare services
<p>SO4.6:</p> <p><u>OUTPUT INDICATORS</u></p> <ul style="list-style-type: none"> • RCO 77 - Number of cultural and tourism sites supported • RCO 84 - Pilot actions developed jointly and implemented in projects <p><u>RESULT INDICATORS</u></p> <ul style="list-style-type: none"> • RCR 104 - Solutions taken up or up-scaled by organisations • RCR 77 - Visitors of cultural and tourism sites supported

Table 2 – The Applied Output & Result Indicators per Specific Objective

Each project should choose at least one output indicator per Specific Objective.

Programme Output Indicators

RCO 77 - Number of cultural and tourism sites supported

Row ID	Field	Indicator metadata
0	Fund relevance	ERDF
1	Indicator code	RCO77
2	Indicator name	Number of cultural and tourism sites supported
2b	Indicator code and short name (open data name)	RCO77 Number of cultural and tourism sites supported
3	Measurement unit	cultural and tourism sites
4	Type of indicator	output
5	Baseline	0
6	Milestone 2024	>=0 (see Annex I of present Methodology)
7	Target 2029	>0 (see Annex I of present Methodology)
8	Policy objective	PO4
9	Specific objective	P3: SO4.6
10	Definition and concepts	The indicator counts the number of cultural and tourism sites supported by ERDF Fund.
11	Data collection	MA monitoring system (MIS) based on the project application form and project progress reports
12	Time measurement achieved	Upon completion of output in supported project
13	Aggregation issues	-
14	Reporting	Reporting through periodic activity progress reports to MA/JS at project level.
15	Notes	If RCO77 is used, it is obligatory to also use RCR77.

RCO 82- Participants in joint actions promoting gender equality, equal opportunities and social inclusion

Row ID	Field	Indicator metadata
0	Fund relevance	ERDF (Interreg)
1	Indicator code	RCO82
2	Indicator name	Participations in joint actions promoting gender equality, equal opportunities and social inclusion
2b	Indicator code and short name (open data name)	RCO82 Interreg: Participations in horizontal principles actions
3	Measurement unit	participations
4	Type of indicator	output
5	Baseline	0
6	Milestone 2024	>=0 (see Annex I of present Methodology)
7	Target 2029	>0 (see Annex I of present Methodology)
8	Policy objective	PO4
9	Specific objective	P3: SO4.2
10	Definition and concepts	<p>The indicator counts the number of participations in joint activities principally addressing horizontal principles (gender equality, equal opportunities and social inclusion) implemented in the supported projects.</p> <p>A joint action is considered as the action organised with the involvement of organizations from both participating countries. Joint actions could include, for instance, exchange activities or exchange visits.</p> <p>Participations (i.e. number of persons attending a joint action) are counted for each joint activity organised on the basis of attendance lists or other relevant means of quantification.</p> <p>Participations reported under RCO82 should be based only on joint actions which have the main topics focused on gender equality, equal opportunities and social exclusion.</p>
11	Data collection	MA monitoring system (MIS) based on the project application form and project progress reports
12	Time measurement achieved	Upon project finalisation
13	Aggregation issues	<p>The following <u>should not be counted</u> in this indicator:</p> <ul style="list-style-type: none"> ✘ Participations in trainings in the field of promoting gender equality, equal opportunities and social inclusion (RCO85); ✘ Participations in public events promoting gender equality, equal opportunities and social inclusion, organized in supported projects. They are reported as number of events (not participations) in RCO 115; ✘ Participation in all other joint actions only marginally targeting the topics of gender equality, equal opportunities and social inclusion (RCO81).

14	Reporting	Reporting through periodic activity progress reports to MA/JS at project level.
15	Notes	If RCO82 is used, it is obligatory to also use at least one more output indicator (RCO84 and/or RCO116).

RCO 83 - Strategies and action plans jointly developed

Row ID	Field	Indicator metadata
0	Fund relevance	ERDF (Interreg)
1	Indicator code	RCO83
2	Indicator name	Strategies and action plans jointly developed
2b	Indicator code and short name (open data name)	RCO83 Interreg: Strategies and action plans jointly developed
3	Measurement unit	strategies and action plans
4	Type of indicator	output
5	Baseline	0
6	Milestone 2024	>=0 (see Annex I of present Methodology)
7	Target 2029	>0 (see Annex I of present Methodology)
8	Policy objective	PO2, ISO
9	Specific objective	P2: SO2.4, SO2.6, SO2.7, P4: ISO1.1, ISO1.4
10	Definition and concepts	<p>The indicator counts the number of joint strategies or action plans developed by supported projects.</p> <p>A jointly developed strategy aims at establishing a targeted way to achieve a goal oriented process in a specific domain. A joint strategy shall define the common problems / challenges of the targeted area and its regions. The strategy should set up clear mid- and long-term objectives, priorities and the course of action designed to achieve the planned objectives, reflecting also the common vision of the Greece-Italy Programme area in the specific field.</p> <p>A joint action plan translates an existing jointly developed strategy into actions. It shall include the sequence of steps to be taken, or activities that must be performed, for a strategy to succeed. Therefore, it should include a timeline, the financial resources and a definition of the responsible actors among others.</p> <p>A jointly developed strategy or action plan implies the involvement of organizations from both participating countries in the drafting process of the strategy or action plan. The involvement of the relevant stakeholders is also crucial, since the strategy, or action plan shall reflect the needs of these stakeholder groups and ensure its sustainability and future implementation.</p> <p>Strategies or action plans developed by organisations from only one country should not be counted under this indicator. If, however, organisations from both participating countries were involved in the development (e.g. in a co-design or co-creation process, including peer reviews) of a strategy or action plan focusing only on one territory within one country, such strategy or action plan would still fulfil the requirement of “joint development” and can therefore be counted under this indicator.</p>

11	Data collection	MA monitoring system (MIS) based on the project application form and project progress reports
12	Time measurement achieved	Upon project finalisation
13	Aggregation issues	<p>✓ A joint strategy/action plan is to be counted if it is developed by the project.</p> <p>✓ If the respective joint strategy or action plan was also developed in the scope of the project or if the solution was developed based on the strategy/action plan, the indicator RCO83 may be used together with RCO116.</p> <p>✓ Each developed strategy/action plan of the project shall be counted only once under the respective output indicator.</p> <p>✓ In case a strategy is developed by the project and based on that also action plan(s) are developed within the same project, these are to be counted separately for this indicator.</p> <p>The following <u>should not be counted</u> in this indicator:</p> <ul style="list-style-type: none"> ✗ Revision or update of existing strategies/action plans cannot be counted under this indicator. For a project aiming to implement specific jointly developed strategies or action plans, <i>previously developed</i>, a different output indicator should be used to report on the implementation of action plans, such as, for example, RCO84. ✗ Project management and communication-related strategies such as e.g. the project communication strategy, should not be considered under this output indicator. ✗ Guidelines, policy recommendations and other similar documents of strategic relevance, but not being strategy/action plan shall not be counted under this output indicator.
14	Reporting	Reporting through periodic activity progress reports to MA/JS at project level.
15	Notes	<p>Successfully implemented strategies or action plans may become solutions.</p> <p>If RCO83 is used, it is obligatory to also use RCR104.</p>

RCO 84 - Pilot actions developed jointly and implemented in projects

Row ID	Field	Indicator metadata
0	Fund relevance	ERDF (Interreg)
1	Indicator code	RCO84
2	Indicator name	Pilot actions developed jointly and implemented in projects
2b	Indicator code and short name (open data name)	RCO84 Interreg: Pilot actions developed and implemented jointly
3	Measurement unit	pilot action
4	Type of indicator	output
5	Baseline	0
6	Milestone 2024	>=0 (see Annex I of present Methodology)
7	Target 2029	>0 (see Annex I of present Methodology)
8	Policy objective	PO1, PO4, ISO
9	Specific objective	P1: SO1.1, SO1.2, SO1.3 P3: SO4.2, SO4.5, SO4.6 P4: ISO1.1, ISO1.4
10	Definition and concepts	<p>The indicator counts the pilot actions developed jointly and implemented by supported projects.</p> <p>The scope of a jointly developed pilot action could be to test procedures, new instruments, tools, experimentation or the transfer of practices.</p> <p>In order to be counted by this indicator,</p> <ul style="list-style-type: none"> - the pilot action needs not only to be developed, but also implemented within the project, and - the implementation of the pilot action should be finalised by the end of the project. <p>Jointly developed pilot action implies the involvement of organizations from both participating countries in its implementation (design, implementation, testing etc.). The concept and implementation details of the pilot actions have to be jointly developed by the partnership, even though its implementation can be individual in certain partner regions.</p> <p>Pilot actions developed by organisations from only one country should not be counted under this indicator. If, however organisations from both participating countries were involved in the development and implementation (e.g. in a co-design or co-creation process, including peer reviews) of a pilot action focusing only on one territory, thus being implemented in one country only, such pilot action can still be counted under this indicator as fulfilling the necessary requirement of being “jointly developed and implemented”.</p>
11	Data collection	MA monitoring system (MIS) based on the project application form and project progress reports
12	Time measurement achieved	Upon project finalisation

13	Aggregation issues	<ul style="list-style-type: none"> ✓ Should a project foresee over the course of its implementation both the jointly development of strategies or action plans and their implementation through jointly developed solutions, indicators RCO84 may be used together with RCO116. ✓ A project may implement more than one pilot actions. To define the number of pilots, the project should look at their content and location. ✓ Testing the same procedure, instrument, tool, etc., in different locations that have the same characteristics counts as one pilot. ✓ Testing different procedures, instruments, tools, etc. (regardless of the location) or testing the same procedure, instrument, tool, etc., at locations with different characteristics counts as separate pilots.
14	Reporting	Reporting through periodic activity progress reports to MA/JS at project level.
15	Notes	<p>Specify the type of pilot action, sector, scope, geographical area and time frame and how the number is calculated and how you are going to monitor this indicator.</p> <p>Successfully implemented pilot actions may become solutions.</p> <p>In case RCO84 is used together with RCO116, the common result indicator which may be used is RCR104.</p> <p>In case RCO84 is used in RSO4.5, the common result indicator which may be used is RCR72.</p>

RCO 116 - Jointly developed solutions

Row ID	Field	Indicator metadata
0	Fund relevance	ERDF (Interreg)
1	Indicator code	RCO116
2	Indicator name	Jointly developed solutions
2b	Indicator code and short name (open data name)	RCO116 Interreg: Jointly developed solutions
3	Measurement unit	solutions
4	Type of indicator	output
5	Baseline	0
6	Milestone 2024	>=0 (see Annex I of present Methodology)
7	Target 2029	>0 (see Annex I of present Methodology)
8	Policy objective	PO1, PO2, PO4, ISO
9	Specific objective	P1: SO1.1, SO1.2, SO1.3 P2: SO2.4, SO2.6, SO2.7 P3: SO4.2, SO4.5, SO4.6 P4: ISO1.1, ISO1.4
10	Definition and concepts	<p>The indicator counts the number of jointly developed solutions from joint pilot actions implemented by supported projects.</p> <p>An identified solution should include indications of the actions needed for it to be taken up or to be upscaled, in order to be counted in the indicator.</p> <p>Jointly developed solution contributes to solve a common problem, challenge addressed by the project. The joint solution may be pilot tested (RCO84), whichever SO applicable, to prove whether the solution meets the needs of the target groups. Successfully implemented strategies or action plans (RCO83) may also become solutions.</p> <p>The forms of solutions can vary, as follows: tools (e.g. analytical, monitoring, management, decision making tools, instruments), technologies (e.g. software, ICT solutions, platforms), methodologies, concepts, services, processes, etc., responding to an identified challenge under the relevant Specific Objective. Solutions should be future- and action-oriented and should aim at activating stakeholders to apply it. They should be developed and finalized within the framework of the project as an outcome of the project activities. The solution should not be fragmented but should provide a comprehensive answer to the identified challenge.</p> <p>A jointly developed solution implies the involvement of organizations from both participating countries in the drafting and design process of the solution.</p> <p>Solutions developed by organisations from only one country should not be counted under this indicator. If, however, organisations from both participating countries were involved in the drafting and design process (e.g. in a co-design or co-creation</p>

		<p>process, including peer reviews) of a solution focusing only on one territory, thus on one country, such solution can still be included under this indicator as fulfilling the necessary requirement of being “jointly developed”. The possible uptake of the solution should be reflected in the result indicator RCR 104 (see below).</p> <p>Outcomes and conclusions from project actions in the same field must be aggregated into one solution. For example, the project should not plan to develop 15 feasibility studies as solutions, but should integrate all created knowledge into one solution, e.g., a toolbox. A project may deliver more than one solution if it is justified by the actions and the focus of the project, e.g., if two different technologies were tested and developed, the project may deliver two solutions. Each solution in the project must be counted as a separate project output.</p>
11	Data collection	MA monitoring system (MIS) based on the project application form and project progress reports
12	Time measurement achieved	Upon project finalization
13	Aggregation issues	<p>The following <u>should not be</u> counted in this indicator:</p> <ul style="list-style-type: none"> ✘ Solutions should not have their main topics linked to administrative or legal frameworks, as these are counted in indicator RCO117. ✘ Project management-related tools, like internal communication platforms, templates should not be considered under this output indicator.
14	Reporting	Reporting through periodic activity progress reports to MA/JS at project level.
15	Notes	<ul style="list-style-type: none"> ✓ RCO116 may be used together with RCO83 or RCO84. ✓ RCO116 is linked with RCR104 – Solutions taken up or upscaled by organisations. If RCO116 is used, it is obligatory to also use RCR104. As a rule, in the project, the target value of RCR104 automatically equals the target value of RCO116 at least.

Programme Result Indicators

RCR 72 - Annual users of new modernised e-healthcare services

Row ID	Field	Indicator metadata
0	Fund relevance	ERDF JTF
1	Indicator code	RCR72
2	Indicator name	Annual users of new or modernised e-health care services
2b	Indicator code and short name (open data name)	RCR72 Health: Annual users of e-health care services
3	Measurement unit	users/year
4	Type of indicator	result
5	Baseline	0
6	Milestone 2024	>=0 (see Annex I of present Methodology)
7	Target 2029	>0 (see Annex I of present Methodology)
8	Policy objective	PO4
9	Specific objective	P3: SO4.5
10	Definition and concepts	Annual number of registered unique users of the e-health care services newly created or modernised. Modernised services are to be considered in terms of new significant functionalities offered to the users. The achieved number of users is to be calculated over a period of one year after the completion of the intervention. The indicator baseline refers to the number of users during the year before the intervention starts, and it is zero for services newly created.
11	Data collection	Supported projects
12	Time measurement achieved	One year after the completion of output in the supported project
13	Aggregation issues	-
14	Reporting	Reporting through periodic activity progress reports to MA/JS at project level.
15	Notes	

RCR 77 - Visitors of cultural and tourism sites supported

Row ID	Field	Indicator metadata
0	Fund relevance	ERDF
1	Indicator code	RCR77
2	Indicator name	Visitors of cultural and tourism sites supported
2b	Indicator code and short name (open data name)	RCR77 Visitors of cultural and tourism sites
3	Measurement unit	visitors/ year
4	Type of indicator	result
5	Baseline	0
6	Milestone 2024	>=0 (see Annex I of present Methodology)
7	Target 2029	>0 (see Annex I of present Methodology)
8	Policy objective	PO4
9	Specific objective	P3: SO4.6
10	Definition and concepts	<p>Estimated number of annual visitors of cultural and tourism sites supported. The estimation of the number of visitors should be carried out ex post one year after the completion of the intervention. The baseline of the indicator refers to the estimated annual number of visitors of the supported sites the year before the intervention starts, and it is zero for new cultural and tourism sites.</p> <p>The indicator does not cover natural sites for which an accurate estimation of number of visitors is not feasible.</p>
11	Data collection	Supported projects
12	Time measurement achieved	One year after the completion of output in the supported project.
13	Aggregation issues	-
14	Reporting	Reporting through periodic activity progress reports to MA/JS at project level.
15	Notes	

RCR 104 - Solutions taken up or up-scaled by organisations.

Row ID	Field	Indicator metadata
0	Fund relevance	ERDF (Interreg)
1	Indicator code	RCR104
2	Indicator name	Solutions taken up or up-scaled by organisations
2b	Indicator code and short name (open data name)	RCR104 Interreg: Solutions taken up or up-scaled
3	Measurement unit	solutions
4	Type of indicator	result
5	Baseline	0
6	Milestone 2024	>=0 (see Annex I of present Methodology)
7	Target 2029	>0 (see Annex I of present Methodology)
8	Policy objective	PO1, PO2, PO4, ISO
9	Specific objective	P1: SO1.1, SO1.2, SO1.3 P2: SO2.4, SO2.6, SO2.7 P3: SO4.2, SO4.5, SO4.6 P4: ISO1.1, ISO1.4
10	Definition and concepts	<p>The indicator counts the number of solutions, other than legal or administrative solutions, that are developed by supported projects and are taken up or upscaled during the implementation of the project or within one year after project completion.</p> <p>The organisation adopting the solutions developed by the project may or may not be a participant in the project.</p> <p>Joint solutions taken up / up scaled by organisations means that the solution developed jointly by the partnership is adopted and applied by its target group. The uptake / up-scaling should be documented by the adopting organisations in, for instance, strategies, action plans, decisions of local/regional council, letters of commitment, etc.) already before, or until the submission of the final project report.</p> <p>In case the solution is finalised at the end of the project and thus its uptake will happen after project finalisation, the Lead Beneficiary shall provide, together with the last progress report a time plan for the uptake of the solution in practice (by organisations within the partnership and or outside the partnership).</p>
11	Data collection	MA monitoring system (MIS) based on the project application form and project progress report, and/or Survey
12	Time measurement achieved	During project implementation / up to one year after project completion
13	Aggregation issues	-
14	Reporting	Reporting through periodic activity progress reports to MA/JS at project level.

15	Notes	In terms of links with common output indicators, RCR104 may be used together with RCO116 and/or RCO83 and/or RCO84. As a rule, in the project, the target value of RCR104 automatically equals the target value of RCO116 at least.
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ANNEX I: OUTPUT AND RESULT INDICATORS OF THE PROGRAMME



Policy Objective	Priority	Specific Objective	Indicator		Measurement unit	Baseline		Milestone 2024	Target 2029	Source of data
			Code	Name		Value	Year			
PO1	Priority 1: Enhanced cooperation for a more competitive and smarter GR-IT area	RSO1.1	RCO84	Pilot actions developed jointly and implemented in project	actions	-	-	15	30	
			RCO116	Jointly developed solutions	solution	-	-	3	6	
			RCR104	Solutions taken up or up-scaled by organisations	solution	0	2021	-	6	Programme monitoring system
		RSO1.2	RCO84	Pilot actions developed jointly and implemented in project	actions	-	-	10	30	
			RCO116	Jointly developed solutions	solution	-	-	2	6	
			RCR104	Solutions taken up or up-scaled by organisations	solution	0	2021	-	6	Programme monitoring system
		RSO1.3	RCO84	Pilot actions developed jointly and implemented in project	actions	-	-	10	40	
			RCO116	Jointly developed solutions	solution	-	-	3	8	
			RCR104	Solutions taken up or up-scaled by organisations	solution	0	2021	-	8	Programme monitoring system
PO2	Priority 2: Enhanced cooperation for a greener and low carbon GR-IT area	RSO2.4	RCO83	Strategies and action plans jointly developed	strategies	-	-	15	80	
			RCO116	Jointly developed solutions	solution	-	-	1	16	
			RCR104	Solutions taken up or up-scaled by organisations	solutions	0	2021	-	16	Programme monitoring system
		RSO2.6	RCO83	Strategies and action plans jointly developed	strategies	-	-	10	80	
			RCO116	Jointly developed solutions	solution	-	-	2	16	
			RCR104	Solutions taken up or up-scaled by organisations	solution	0	2021	-	16	Programme monitoring system
		RSO2.7	RCO83	Strategies and action plans jointly developed	strategies	-	-	10	55	
			RCO116	Jointly developed solutions	solution	-	-	1	11	
			RCR104	Solutions taken up or up-scaled by organisations	solution	0	2021	-	11	Programme monitoring system
PO3	Priority 3: Enhanced cooperation for a more social and inclusive GR-IT area	RSO4.2	RCO82	Participants in joint actions promoting gender equality, equal opportunities and social inclusion	participants	-	-	0	1500	
			RCO84	Pilot actions developed jointly and implemented in project	actions	-	-	10	15	
			RCO116	Jointly developed solutions	solution	-	-	0	3	
		RSO4.5	RCR104	Solutions taken up or up-scaled by organisations	solution	0	2021	-	3	Programme monitoring system
			RCO84	Pilot actions developed jointly and implemented in project	actions	-	-	10	25	
			RCO116	Jointly developed solutions	solution	-	-	0	5	
		RSO4.6	RCR72	Annual users of new modernised e-healthcare services	users	0	2021	-	200	Programme monitoring system
			RCR104	Solutions taken up or up-scaled by organisations	solution	0	2021	-	5	Programme monitoring system
			RCO77	Number of cultural and tourism sites supported	sites	-	-	4	19	
			RCO84	Pilot actions developed jointly and implemented in project	actions	-	-	15	95	
			RCR77	Visitors of cultural and tourism sites supported	visitors	0	2021	-	20.000	
			RCR104	Solutions taken up or up-scaled by organisations	solution	0	2021	-	19	Programme monitoring system
ISO1	ISO1.1	RCO83	Strategies and action plans jointly developed	strategies	-	-	15	15		
		RCO116	Jointly developed solutions	solution	-	-	0	3		
		RCR104	Solutions taken up or up-scaled by organisations	solution	0	2021	-	3	Programme monitoring system	
	ISO1.4	RCO83	Strategies and action plans jointly developed	strategies	-	-	5	5		
		RCO116	Jointly developed solutions	solution	-	-	0	1		
		RCR104	Solutions taken up or up-scaled by organisations	solution	0	2021	-	1		